

HPCI 2023-24

Listening.
Communicating.
Driving Change.





What we did this year 2023/24

Listening to families in Hertfordshire

During this year:

- we've heard from so many families - more than 1000 parent carers have contributed their thoughts and experiences via surveys, social media and in person. Thank you!
- HPCI membership is growing! Our membership has increased by 12% in the last year, as have our social media followers. You're all very welcome.

What we did this year 2023/24

Out in the community – listening to families.

Over the last year HPCI representatives attended:

DSPL Community Fayres...

...Partner events, like the Carers in Herts day

The Autism in Schools showcase...

...Coffee mornings

... School events

...and more!



What we did this year 2023/24

Making sure that family voices are heard by service planners and decision makers

- HPCI represented families during the Hertfordshire Ofsted / CQC inspection. We used the information parent carers gave us through our first annual survey and provided the inspectors with clear and compelling evidence about the views and experiences of families.
- The feedback from the survey was also used to help secure an additional £7m annual funding for statutory SEND services in the county, which has led to the recruitment of over 100 new members of HCC staff.
- The second HPCI annual survey has fed directly into the local partnership's improvement plan and data dashboard, as well as lots of discussions about individual services.



What we did this year

2023/24

Ensuring that family voices are heard by service planners and decision makers

We've got seats on new HCC SEND Boards, helping raise the visibility of HPCI and keeping parent views at the heart of conversations at the most senior level.

We've also represented families in official council meetings. Our Chair Leise was asked to speak at the Education, Libraries and Lifelong Learning Cabinet.

In total during the year, your parent representatives spent over 1400 hours working on projects across education, health and social care. (And that doesn't include the Autism in Schools project – more on that on the next page.)



**Herts
Parent
Carer InVolvement**
www.hertsparentcarers.org.uk

What we did this year 2023/24



• The Autism in Schools (AiS) Project

- This year, HPCI have carried out 47 coffee mornings attended by over 250 parent carers
- The coffee mornings have increased communication between schools and parent carers but also provided parent carers with a much needed local support system
- ADD-vance, Angels and SPACE have joined coffee mornings to speak
- 3 newsletters have also been distributed
- In March 2024, a parent carer webinar was held. Presenters from 15 different voluntary support organisations took part, and over 300 people accessed the event, either by joining the webinar or watching it afterwards online
- A survey to evaluate the success of the project was completed and showed:
 - 100% of the webinar attendees said that they had learnt something new
 - 69% of those that knew about the project said that the school's involvement had a positive effect on both their lives and their child's life

The Summer holidays are here.....

We're here over the summer if you need us, but as we're all parent carers our work does slow down.

We know for some families the long holidays are a challenging time, so you can still visit our website, contact us via e-mail, phone or facebook, send us your feedback or ask for signposting. We just might take a bit longer to get back to you than normal.

We'll be back at full speed in September.

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