

Herts  
Parent  
Carer InV<sup>o</sup>lvement  
[www.hertsparentcarers.org.uk](http://www.hertsparentcarers.org.uk)



# Hertfordshire's Voice For SEND Families

End of year round-up (April 24 - March 25)



# Listening to Parents

**This year we have continued to gathered parent carer views, about their experience of health, education, and social care services in Herts**

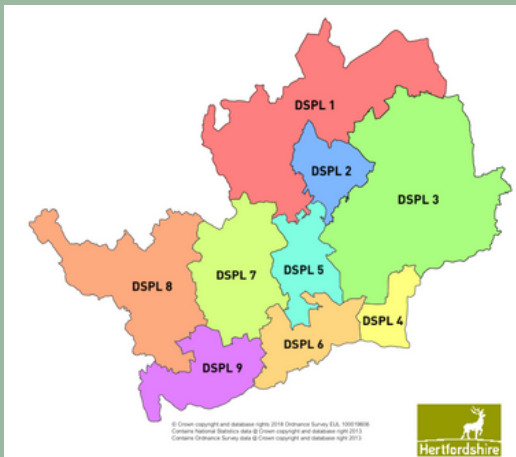
**Our parent reps attended community events across Hertfordshire and talked to parent carers about many different topics.**

**We received 1414 responses to our 3<sup>rd</sup> annual survey**

**We also launched a new feedback form on the HPCI website to collect real-time feedback from parents about their experience of services. We have collected 50 responses in the first month**

**Membership increased by 11% this year.**

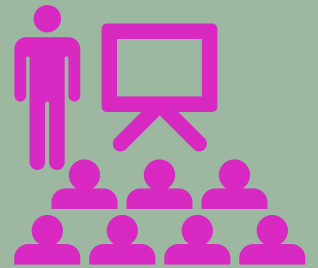
**Our Facebook audience has grown and engagement has increased**



# Informing & updating parents

We shared 14 newsletters and many Facebook posts this year which informed parents of

- local and national SEND news
- resources
- local events and training opportunities
- surveys and research options



# Working for Change



Using the feedback we have collected, our 23 reps have worked at both the strategic and implementation level to ensure that local service providers and planners understand the needs of families with children and young people with SEND. They have attended approximately 500 meetings (850 hours) covering these topics





# Involvement Partners

We met with our involvement partners termly to make sure that HPCI is aware of new and existing issues facing families, to share experiences and good practice, and to share updates on the latest Herts SEND news



# Partnership For Inclusion Of Neurodiversity in Schools



Department  
for Education



**This is a National project in mainstream primary schools**



**Our 2 PINS Parent Facilitators have been working with parents and senior leader at 24 schools this year across Herts to**

- **improve the experience and outcomes for neurodivergent children and**
- **Strengthen partnerships between schools and parent carers**



**69 parent meetings were hosted and 43 meetings with senior school leaders took place.**

**Set-up for 18 new schools to join the project in September is underway**

**NEXT**



**HPCI has a busy year ahead planned**

**We will continue to represent families with children and young people with SEND in Hertfordshire to service providers**



**We will attend the local authority SEND Summit in September and represent families in strategy discussions**

**We will also represent families in the Ofsted / CQC SEND monitoring inspection of Herts County Council**



**We will continue to share local and national SEND news**



**We hope to collect even more parent feedback. Our feedback form is always available and our 4th annual survey will take place in the autumn 2025**