

# Thank you for sharing your views and experiences



**852**  
annual parent  
**survey responses**

177 online  
feedback  
forms  
completed

Via our  
Facebook  
page

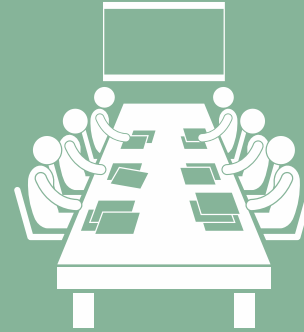
Discussions at  
**community events**  
including SEND fairs  
& more



# We used families' feedback in meetings to influence positive change



**HPCI was involved in  
120 workstreams  
across education,  
health and social  
care**



**HPCI now co-  
chairs the  
Hertfordshire SEND  
Partnership and  
Assurance Board**



**31 HPCI  
representatives  
spent  
1349 hours  
representing SEND  
families**



**HPCI delivered  
training &  
co-produced  
guidance**

# Informing and updating parents



19  
**Newsletters**



**Facebook** up 21%  
and **membership** up  
5%



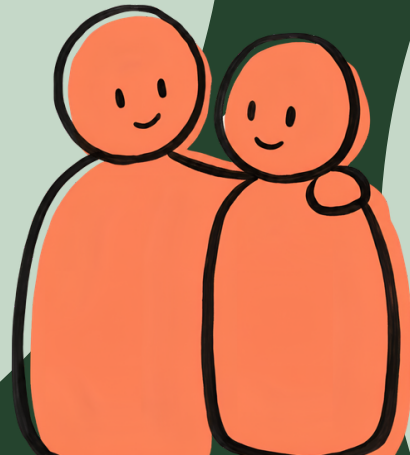
**Webinars** on  
Ordinarily  
Available  
Provision & more



**Signposting** via  
social media,  
events, emails &  
phone

# Working with partners

**HPCI continued to link  
termly with local  
SEND support and  
voluntary groups,  
widening reach and  
access to parent  
carer views**



**HPCI worked closely with the  
National Network of Parent  
Carer Forums, ensuring that  
the parent carer voice is heard  
at senior levels in local and  
central government**

# Partnership for Inclusion of Neurodiversity in Schools Project

**Our 2 PINS Parent Facilitators worked with parents and senior leader at 17 schools this year across Herts to improve the experience and outcomes for neurodivergent children and strengthen partnerships between schools and parent carers**



49 parent carer meetings facilitated

430 parent surveys were completed



34 senior leadership team meetings attended

Parent training and online webinar held



Guidance for parents on Ordinarily Available Provision and Reasonable Adjustments published

# Next Academic Year



HPCI has a new  
Community  
and  
Engagement  
Lead, so expect  
to see us out  
and about  
more chatting  
with parents in  
Hertfordshire



We will continue to  
represent families  
at all levels across  
education, health  
and social care  
services

We will  
continue to  
work in co-  
production  
on local  
SEND reform

HPCI will engage  
with parent  
carers on  
national and local  
SEND  
consultations

We are working to increase  
our visibility in the community  
– look out for our posters and  
flyers



HPCI will be  
involved in the  
Ofsted/CQC  
inspection of the  
local authority

